



Unbiased Lift-based Bidding System

Daisuke Moriwaki, Yuta Hayakawa, Isshu Munemasa
CyberAgent, Inc.

{moriwaki_daisuke, hayakawa_yuta, munemasa_issu}@cyberagent.co.jp

Yuta Saito

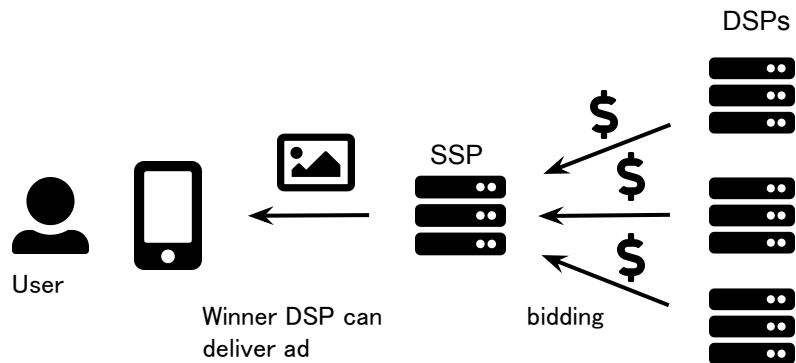
Tokyo Institute of Technology
saito.y.bj@m.titech.ac.jp

Akira Matsui

University of Southern California
amatui@usc.edu

Background

- DSPs (Demand-Side Platforms) Buy adslot through Real-Time Bidding



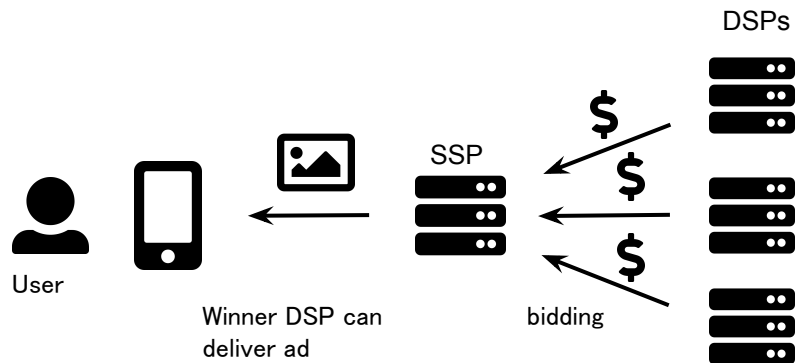
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- DSPs (Demand-Side Platforms) Buy adslot through Real-Time Bidding
- The prevalent bidding strategy is *Performance-based* or *Value-based* bidding

$$bid = CPC \cdot eCTR \cdot \alpha$$

or

$$bid = CPA \cdot eCTR \cdot eCVR \cdot \alpha$$



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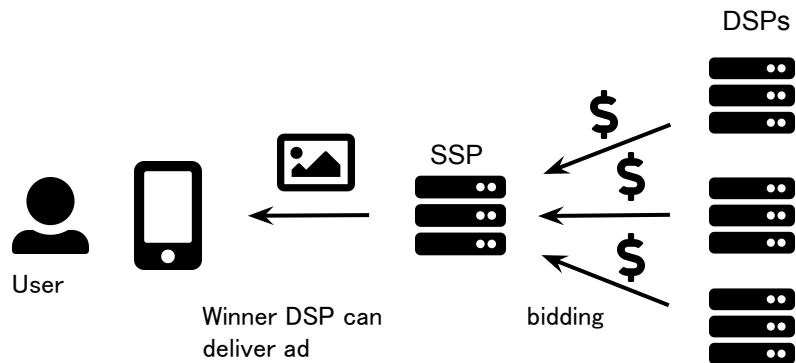
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- Performance-based bidding is optimal under current billing system CPC, CPA because it maximizes DSP' s profit



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- While the strategy is consistent with the DSP's objective, it is NOT always the optimal strategy for the *clients (advertisers)*



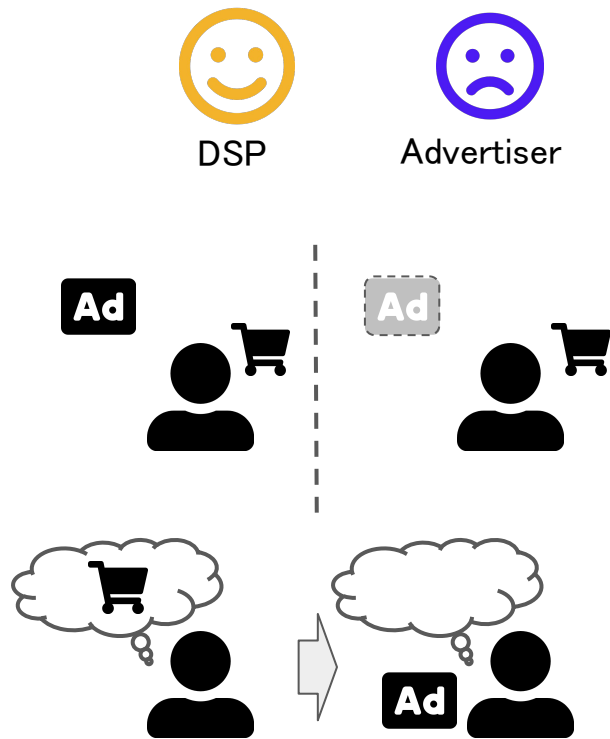
DSP



Advertiser

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- While the strategy is consistent with the DSP's objective, it is NOT always the optimal strategy for the *clients (advertisers)*
- Example
 - A user may purchase a good without ad while the advertiser pay DSP fee for the ad
 - A user may stop buying a good because of an ad while the DSP is not given any penalty



Background

- More specifically, suppose DSP bids adslot for two potential customers



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Performance-based bidder	High	Low
Optimal bidder	Low	High

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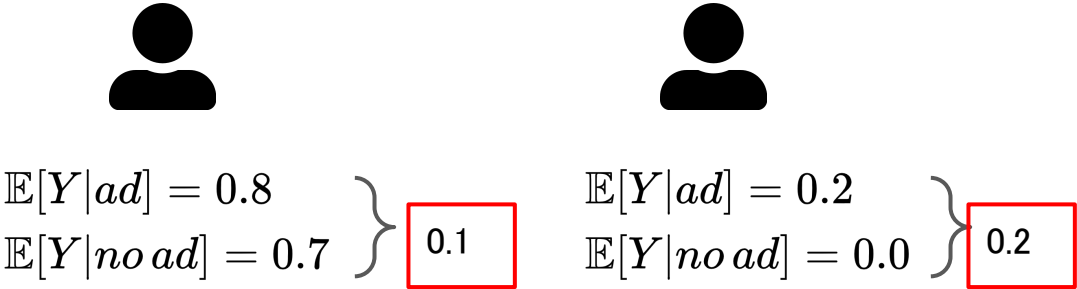
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- Performance-based bidder bids high for user with high conversion rate given ad
- Optimal bidder should bids high for user with high *lift*



Performance-based bidder	High	Low
Optimal bidder	Low	High

Proposed Method

- *Lift-based bidding* is a bidding strategy that the bid price is based on the predicted lift τ

$$bid_{i,s(a)} = v\tau(s(a) | \mathbf{x}_i)\alpha$$

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 - $s(a)$: # ad exposure for ad a

$$\tau(s(a) \mid \mathbf{x}_i) = \underbrace{\mathbb{E}[y_i \mid s(a), \mathbf{x}_i]}_{\text{Expected outcome with additional ad}} - \underbrace{\mathbb{E}[y_i \mid s(a) - 1, \mathbf{x}_i]}_{\text{Expected outcome without additional ad}}$$

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- The basic idea is similar to Xu et al. (AAAI' 16)

Unbiased Lift-Effect Prediction

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- Challenges
 - Ideal estimation needs data from population distribution $p(\mathbf{x}, y, s(a))$
 - In reality, one of the potential outcomes is available
 - Assignment of ads is biased due to past bidding strategy (e.g. user with higher bid price are more likely to see ad)
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- Solution
 - IPS (Inverse Propensity Score) estimation to debias the estimation

Unbiased Lift-Effect Prediction

More specifically,

- Ideal loss function is defined as expectation of loss over population distribution

$$\mathcal{L}_{ideal}(f^{s(a)}) = \mathbb{E}_{p(\mathbf{x}, y)} [l(y(s(a)), f^{s(a)}(\mathbf{x}))]$$

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- A naive ERM estimation minimize loss over realized data which is biased since distribution of observed data is not the population distribution $p(x,y|s(a)) \neq p(x,y)$

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- IPS $e_{s(a)}(\mathbf{x}_i)$ corrects for the bias of observed data by reweighting loss

$$\hat{\mathcal{L}}_{\text{IPS}}(f^{s(a)}) = \frac{1}{n} \sum_{i \in \mathcal{D}_{s(a)}} \frac{1}{e_{s(a)}(\mathbf{x}_i)} l(y_i^{obs}, f^{s(a)}(\mathbf{x}_i))$$

Implementation

- A unique DSP/DMP for O2O marketing provided by CyberAgent

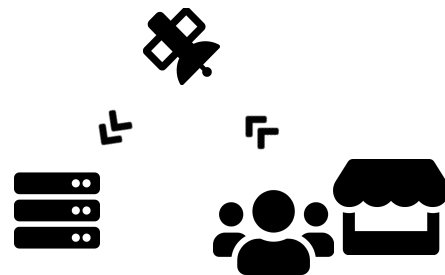
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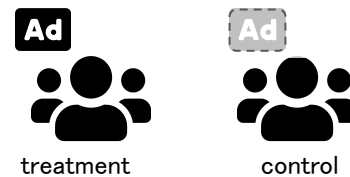
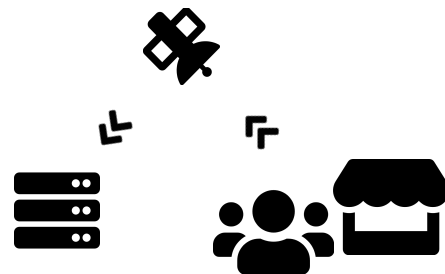
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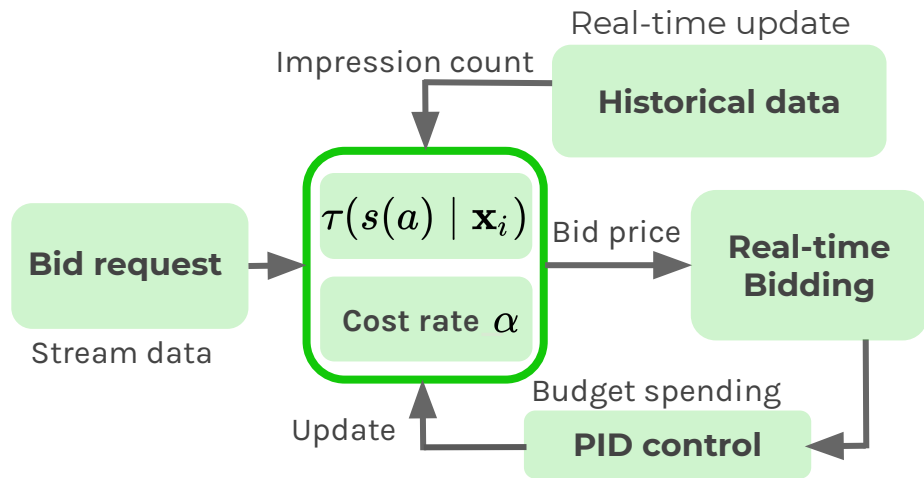
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 - Measuring causal effect by A/B testing



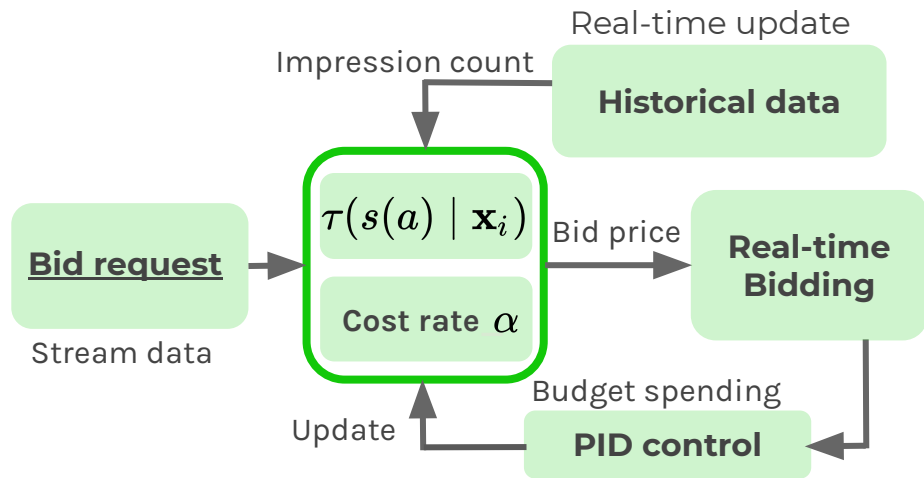
Unbiased Lift-based bidding system

- Bid request with device id and feature x
- Check past impression record
- Set pre-calculated τ
- Calculate bid price = $v \cdot \tau \cdot \alpha$
- Updated α to pace budget



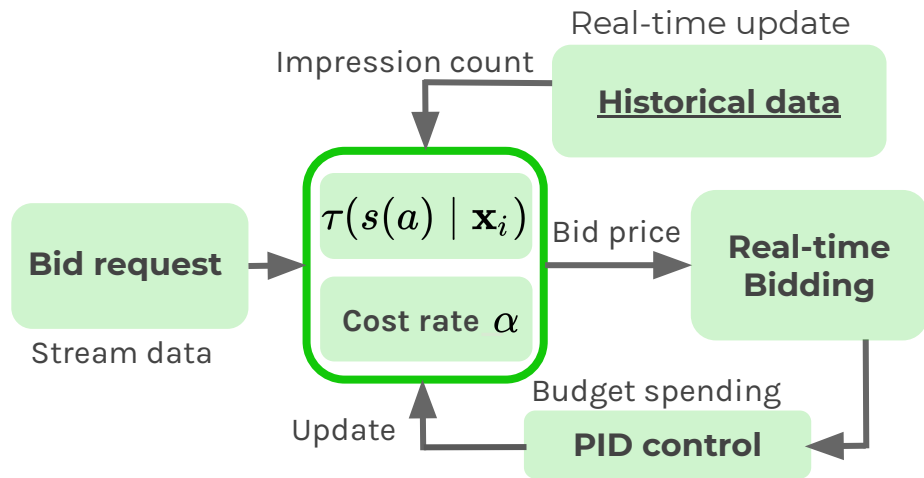
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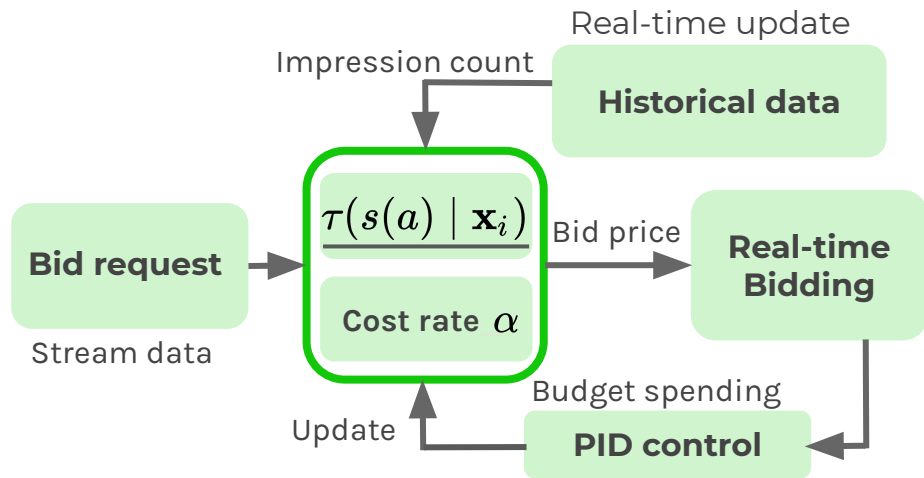
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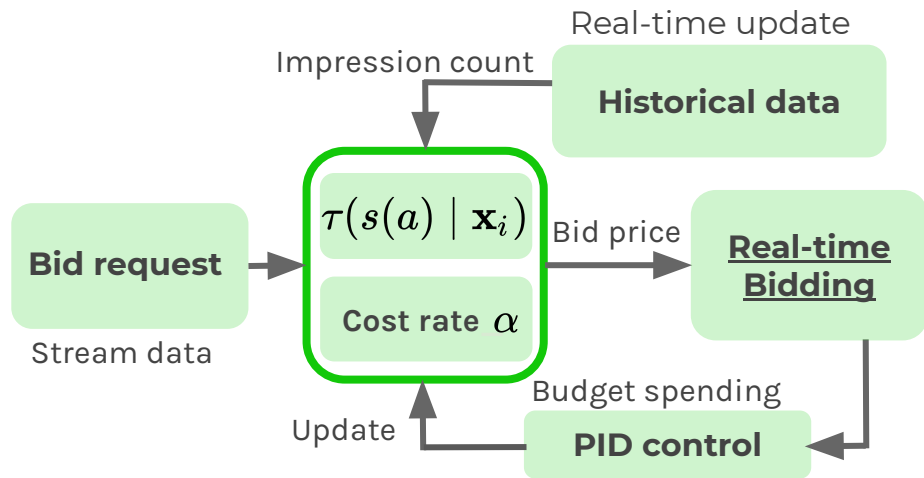
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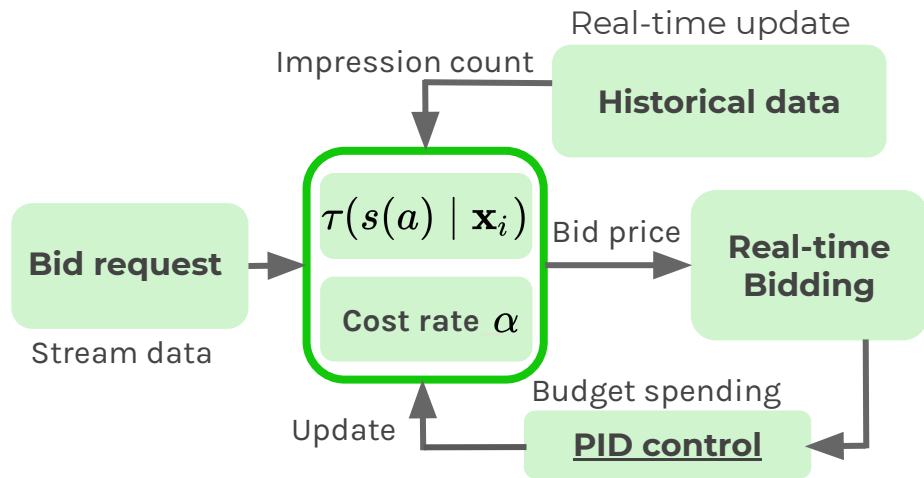
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- Data extraction
 - Ad exposure
 - Feature
 - response



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 - response
- User-level data
 - Use all the data
 - Consistent with debias



User-level learning

user	impression	conversion
A	3	2
B	1	0

Model Training

- Data extraction
 - Ad exposure
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- Models
 - First stage: IPS estimator $e(x)$
 - Second stage: outcome predictors f_s
 - Both models use XGBoost

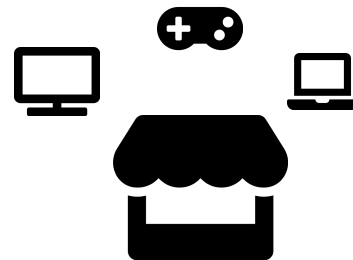


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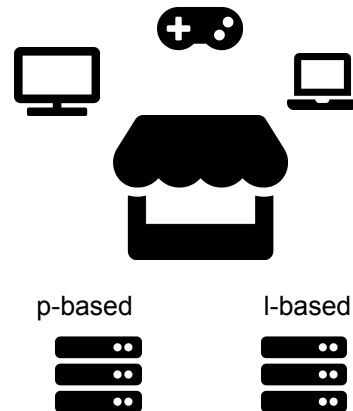
Online Experiment

- Evaluate models in real advertising campaign
 - An electronics retailer (like Best Buy) in Japan promotes app downloads and visits to real stores with display ads



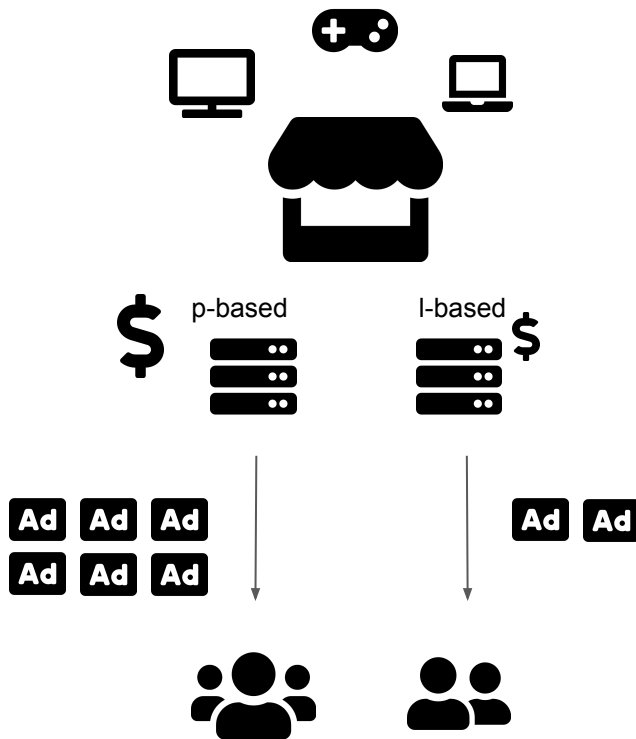
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 - An electronics retailer (like Best Buy) in Japan promotes app downloads and visits to real stores with display ads
- Lift-based bidder vs. Existing bidder
 - Existing bidder maximizes performance
- Split users and budget into two groups
 - assign 88% to existing algorithm for business reason



Results: ad performance

- Impressions and reach rate (# users with impression/#users) increased
- Clicks decreased
- No significant difference for conversion rate (CVR)

	Lift-based	Performance-based	Diff
impression-per-user	1.28	1.0	0.28***
clicks-per-user	0.54	1.0	-0.46**
reach rate	1.71	1.0	0.71***

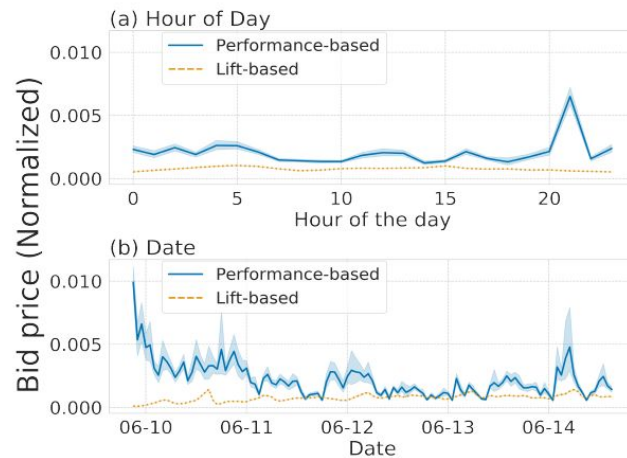
Results: Business KPIs

- Besides the same CVR, cost has been remarkably decreased
- Lift-based bidding archived the same results with less than 30% of the money that existing bidder spent!

	Lift-based	Performance-based	business impact
Cost-per-impression	0.27	1.0	73% saved!
Cost-per-reach	0.24	1.0	76% saved!
Cost-per-visit (CPA)	0.3	1.0	70% saved!

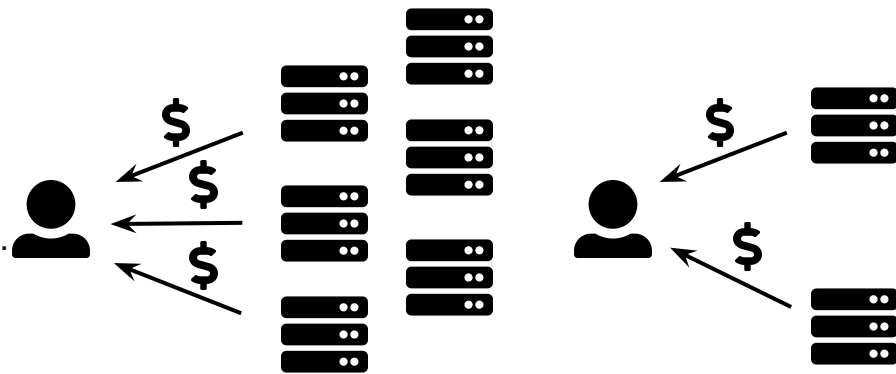
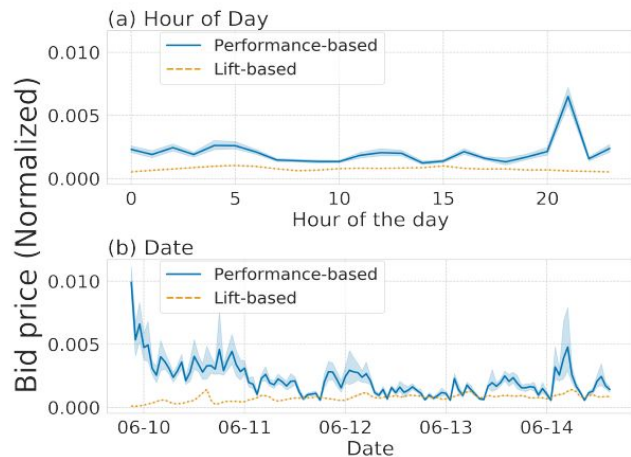
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 - bid much lower bid price.
 - very stable
- Possible reasons
 - Other DSPs also follow performance-based algorithm. very competitive auctions
 - In contrast, lift-based bidder participates less competitive auctions. Win easily



Conclusion and Future Study

- Propose unbiased lift-based bidding system
- Debias lift-effect prediction with IPS
- Deployed in real environment
- Online experiment
- Future work includes
 - More real-world experiments
 - Post-hoc analysis

Thank you!